# Modeling Real-Time Task Assignment for Mobile Crowdsourcing in Opportunistic Networks

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**Abstract**—Opportunistic network-based mobile crowdsourcing (MCS) outsources location-based human tasks to a crowd of workers, where workers with mobile devices opportunistically have contact with the server. While a number of task assignment algorithms have been proposed for different objectives, real-timeness is not considered. In this paper, we are interested in real-time MCS (RT-MCS), in which tasks can be generated at any time step, and task assignment is performed in real-time. We first model an abstract RT-MCS and then instantiate the real-time task assignment problem for opportunistic network-based RT-MCS. A generic real-time task assignment (RTA) algorithm is designed based on the principle of the greedy approach, where each task is assigned to the best worker with the highest expected completion probability. To understand the fundamental performance issues, we formulate closed-form solutions for task completion probability as well as delay. In addition, we identify the critical condition that illuminates the busy state and the not-busy state of an RT-MCS. Furthermore, the analytical and simulation results demonstrate that our analysis yields close approximation of simulation results.

Index Terms-Mobile crowdsourcing, MCS, real-time mobile crowdsourcing, task assignment, opportunistic networks.

# **1** INTRODUCTION

With the spread of smart devices with sensing and communication capabilities, mobile crowdsourcing (MCS) [1]–[3] has become a popular application in city as well as community areas, where a user/server called *a requester* outsources location-based human tasks, such as photo taking [4], [5], park reservation [6], bus arrival time prediction [7], indoor navigation [8]–[11], and WiFi signal characterization [12]. The users who are willing to work on these tasks for pay are called *workers*. Opportunistic network-based (ON-based) MCS is one type of MCS where communications among mobile users and access points/servers are opportunistic. For example, MCS for disaster recovery [13], [14] is of this type, in which network infrastructure is not readily available and human contacts play the essential role to form a network.

An ON is a special type of wireless ad hoc network, where wireless links are often disconnected and no stable end-to-end communication link is readily available. In such a network, communication opportunities among the server and workers are limited. That is, the server can communicate with each worker only at a contact, i.e., the event in which the server and a worker are within the communication range. This opportunistic nature

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of ONs forces us to exploit limited communication opportunities in task assignment algorithm designs. To be specific, the task assignment and collection delay must be considered when the server assigns tasks to workers.

A number of works [13], [15]-[22] have been devoted to designing task assignment algorithms in ON-based MCS. In these works, a server (or a requester) assigns human tasks to a crowd of workers with different design goals, such as maximizing a task completion rate and minimizing makespan. In addition, quality-awareness [17], expertise awareness [15], incentive mechanisms [23], and priority-awareness [22] are also important factors for designing task assignment algorithms. The existing task assignment problems are batch-based. That is, a set of tasks is given at the beginning, then the server (or the requester) assigns tasks to workers in an online or offline fashion, and eventually task processing is performed within an episode. In other words, the real-timeness of MCS is not considered, i.e., new tasks are never generated during an episode. While the real-time task assignment problem for mobile crowdsourcing has been studied in [24], the nature of opportunistic networks is not considered.

Therefore, in this paper, we are interested in real-time task assignment for ON-based real-time MCS (RT-MCS). The contributions of this paper are as follows.

- First, we introduce a framework of real-time mobile crowdsourcing (RT-MCS), where tasks are spontaneously generated at each time step. Then, ON-based RT-MCS is instantiated with the probability distributions that characterize the randomness of the system. In addition, we formulate a real-time task assignment problem for RT-MCS, where the server assigns tasks in its task queue to a crowd of workers in real time. As performance metrics, the delay as well as completion rate of tasks are quantified.
- Second, we define the optimal task assignment with respect to the probability of tasks being completed by their dead-

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line. Then, we propose a real-time task assignment (RTA) algorithm based on the principle of the greedy strategy that approximates the optimal assignment. The key idea of the proposed algorithm is that each task is assigned to the best worker with the highest probability of processing the task.

- Third, we derive the critical condition that clarifies the busy state and the not-busy state for a given set of system parameters. In the busy-state, newly generated tasks at the server cannot be completed by their deadline with a high probability. To understand the fundamental performance issues of RT-MCS, we formulate closed-form approximate solutions to estimate task completion probability and delay from system parameters.
- Fourth, we conduct extensive computer simulations with different system parameters to compare numerical and simulation results. The performance evaluation demonstrates that our models closely approximate the simulation results.

The rest of this paper is organized as follows. Related works are reviewed in Section 2. In Section 3, the problem of the realtime task assignment for ON-based RT-MCS is formulated. In Section 4, the RTA algorithm is proposed. The analyses of the expected completion probability and delay of completed tasks are provided in Section 5. In Section 6, the results of computer simulations are presented. Section 7 concludes this paper.

# 2 RELATED WORK

#### 2.1 Mobile Crowdsourcing

A number of mobile crowdsourcing (MCS) methods have been proposed so far. For example, photo crowdsourcing [4], [5] recruits the workers who are willing to take photos at points of interest in a city area for pay. Zhou et al. [25] propose a greedy algorithm for photo selection performed by the server during the server-to-requester stage. In [26], Hamrouni et al. propose an MCS framework for event reporting which handles the photo selection problem and eliminates wrong reports. In [27], an edge computing-based photo crowdsourcing is proposed for real-time 3D reconstruction for 5G multi-access edge computing environments. In a park reservation application [6], human power is used to monitor and find available parking slots in urban areas. In WiFi signal characterization [12], channel states at points of interest are surveyed to optimize the configurations of wireless access points. In [28], Barrón et al. present a mobile crowdsourcing data hub platform for urban infrastructure maintenance. Han et al. [23] propose a quality-aware incentive mechanism that identifies an appropriate price and assigns tasks to a group of workers with reasonable qualities. Yan et al. [29] design privacy-preserving data aggregation for an MCS with multiple requesters. Zhang et al. [30] invent an online task assignment algorithm as well as its priorityaware extension for a spatio-temporal MCS.

Different MCS methods rely on different mobility models, such as geometric-based and opportunistic network-based (ON-based) models. In geometric-based MCS [5], [31], an urban area is divided into grids, and the semi-Markov model characterizes the worker's mobility, i.e., the transitions among grids. On the contrary, in ON-based MCS, a network is constructed from opportunistic contact events among the server (or requesters) and workers. In this paper, we are interested in ON-based MCS.

# 2.2 Task Assignment for ON-based Mobile Crowdsourcing

The most closely related works to this paper are task assignment problems in ON-based MCS [13], [16]-[21], where an ON is used as the underlying network model. In [16], Xiao et al. propose an offline task assignment (FTA) algorithm and an online task assignment algorithm (NTA). In FTA, all the assignment decisions are made at the beginning; in NTA, a decision is made at every contact event. Xiao et al. [18] propose the average makespan sensitive online task assignment (AOTA) and the largest makespan sensitive online task assignment (LOTA). The former tries to shorten the average delay by the greedy strategy; the latter tries to reduce the worst-case delay. Mizuhara et al. [13] introduce the collaborative task assignment problem, where each task must be processed by more than one worker at the same time. In [17], Karaguchi et al. design the quality-aware task assignment (QA-TA) algorithm, in which not only makespan (or delay), but also the quality of processed tasks is considered. QA-TA applies the optimal stopping, which is a well-known statistical technique, to approximate the optimal assignment. Yucel et al. [19] present algorithms for a matching problem with coverage-aware preferences of requesters and profit-based preferences of workers in a budget constrained opportunistic MCS. In [20], Yucel et al. introduce the preference-aware task assignment problem in opportunistic MCS, considering the uncertainty in worker trajectories and capacity constraints of workers. Yucel et al. [21] design the metric that measures the utility of users for completing tasks in specific regions and propose protocols based on the metric. Sakai et al. [22] propose online and offline priority-aware tasks assignment (PNTA and PFTA) algorithms for ON-based MCS, in which some emergency tasks are prioritized to be processed.

In the aforementioned task assignment problem, a set of tasks is given at the beginning. The task assignment as well as task processing are performed within an episode. In this sense, the existing works are not real-time MCS.

#### **3 PROBLEM FORMULATION**

#### 3.1 Generic Real-Time Mobile Crowdsourcing

As shown in Figure 1, a real-time mobile crowdsourcing (RT-MCS) system is composed of one server and a set of n workers, denoted by S and  $W = \{w_1, w_2, \cdots, w_n\}$ , where  $w_i$  denotes the worker with ID *i*. Let  $H_{all}$  be a set of human tasks (or simply tasks) that can be generated. Each human task, denoted by  $h_j \in$  $H_{all}$ , is generated according to some probability distribution and then stored in S's task queue, denoted by  $Q_S$  with the maximal length being  $B_S$ . Server S will assign one or more tasks to a worker, say  $w_i$ , when they establish a communication session. Each worker  $w_i$  has a task queue as a buffer to store a set of tasks assigned by S, which is denoted by  $Q_i$  with the maximal length being  $B_i$ . For simplicity, we assume  $B_i = B_{max}$  for all  $w_i \in W$ . Once tasks are assigned,  $w_i$  can start processing the task at the head of  $Q_i$ . Task  $h_i$  has its workload and deadline, denoted by  $\tau_i$ and  $D_i$ , respectively. The workload is the number of time steps for  $w_i$  to process task  $h_i$ , and  $w_i$  must process  $h_i$  and return to server S by  $D_i$ . For simplicity, we assume that the workload of a task is the same for all workers. If  $h_i$  is not processed within the deadline  $D_i$ , that task will be dropped from S's or  $w_i$ 's task queue,  $Q_S$  or  $Q_i$ . Server S will collect completed tasks from  $w_i$ 's processed task set, denoted by  $J_i$ , when they again establish a communication session.

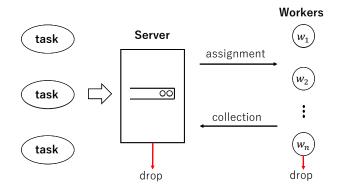


Fig. 1. An overview of real-time task assignment.

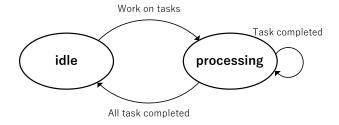


Fig. 2. The state transition of each worker.

Figure 2 shows the state transition diagram of worker  $w_i$ , where there are *idle* and *processing* states. Worker  $w_i$  is in the idle state at the beginning and will switch to the processing state once some tasks are assigned by server S. When worker  $w_i$  finishes processing all the assigned tasks, it goes back to the idle state.

The time sequence is assumed to be discrete. Let t denote a time step ranging from 0 to T. An MCS starts from time step 0 and ends at T, and such a period is called an *episode*. The MCS considered in this paper deals with real-time task assignments in the sense that generated tasks are assigned to workers in real-time and the episode is continuous, i.e., an MCS deals with an infinite number of tasks  $(|H_{all}| = \infty)$  until  $T = \infty$ .

RT-MCS differs from the existing MCS task assignment problems, which are considered as batch-based task assignment. To be specific, in [13], [15]–[18], the server (or the requester) assigns a finite set of tasks to a crowd of workers. In these works, there exists a certain time bound at which MCS terminates. Let  $D_{max}$ be the deadline of the task that has the largest timestamp among all the tasks in a given finite set of tasks. In this case, an episode completes before  $D_{max}$  or terminates at  $D_{max}$ , i.e.,  $T \leq D_{max}$ . On the contrary, RT-MCS may generate an infinite number of tasks and there is no specific time step at which an episode ends. Therefore, we may define the real-time task assignment in RT-MCS by Definition 1.

**Definition 1 (Real-Time Tasks Assignment)** The task assignment problem in MCS is said to be the real-time task assignment if  $|H_{all}| = \infty$ ,  $T = \infty$ , and  $\Pr[h_j \text{ is generated at } t] > 0$  for all  $t \in [0, \infty]$ .

Probability distributions, e.g., Poisson process and exponential distributions, are involved in RT-MCS. To be specific, task generation as well as establishing communication sessions follow some probability distributions, which are application dependent. In this paper, we will instantiate an opportunistic network-based (ON-based) MCS in the next subsection.

Similar to the existing works [13], [15]–[22], we assume that workers always accept assigned tasks. This is because workers participate in an MCS system for payoff, and thus, workers are assumed to willingly accept tasks. If this assumption does not hold, the delay will increase. However, the proposed RT-MCS problem can easily handle the scenario in which workers may reject assigned tasks. Let  $r_i$  be the tasks rejection rate of worker  $w_i$ . When worker  $w_i$  rejects assigned tasks, we may ignore the contact event. In other words, the contact frequency of  $w_i$  can be defined by  $\mu_i \cdot r_i$ , i.e., the inter-meeting time is  $\frac{1}{\mu_i \cdot r_i}$ . Then, the original RT-MCS is applied for an ON with the modified contact frequency.

#### 3.2 Instance of Opportunistic Network-Based MCS

An opportunistic network (ON) is a special type of ad hoc network, where wireless links are intermittently disconnected and no end-to-end communication path is available. The nodes in an ON can communicate with each other at a *contact*. Here, a contact is defined as an event in which two nodes, e.g., server S and worker  $w_i$ , are in the communication range. Hence, the opportunity of establishing communication sessions depends on the contact frequencies among server S and a set of workers W.

Let  $\Lambda = \{\mu_1, \mu_2, \cdots, \mu_n\}$  be a set of contact frequencies, where  $\mu_i$  denotes the contact frequency between S and  $w_i \in W$ . In general,  $\mu_i$  is assumed to follow the exponential distribution [32]. In other words, the inter-meeting time between S and  $w_i$  is defined by  $\frac{1}{\mu_i}$ . The probability density function of server Smeeting  $w_i$  at time step t is obtained by  $\mu_i e^{-\mu_i t}$ . Let  $t_0$  be the current time step. The probability of S meeting  $w_i$  within a time constraint, say T', is defined by Equation 1.

$$\int_{t_0}^{T'} \mu_i e^{-\mu_i t} dt = e^{-\mu_i t_0} - e^{-\mu_i T'} \tag{1}$$

According to [33], task generation can be modeled as the Poisson process with parameter  $\lambda$ . That is, a task is generated for every  $\frac{1}{\lambda}$  time step on average.

With the aforementioned natures of ONs and the characteristics of probability distributions, ON-based MCS works as follows. For each time step, human task  $h_j$  is generated according to the Poisson process with parameter  $\lambda$ . In addition, for each time step, the contact event between server S and each worker  $w_i \in W$  occurs according to the exponential distribution with contact frequency  $\mu_i$ . At a contact, server S can assign tasks to  $w_i$ and collect processed tasks from  $w_i$  as described in the previous section.

The notations used in this paper are listed in Table 1.

#### 3.3 The Real-Time Task Assignment Problem

In this paper, two metrics, namely delay and completion rate, are applied to quantify the performance of task assignment algorithms as follows.

# 3.3.1 Delay

Let  $d(h_j)$  be the delay of human task  $h_j$ , which is defined by the period of time required for server S to assign  $h_j$  to a worker (say  $w_i$ ), for  $w_i$  to process  $h_j$ , and for S to collect processed task  $h_j$  from  $w_i$ . The delay  $d(h_j)$  can be formulated by the sum of three kinds of delays as follows.

Symbols	Definition
S	The server
$w_i$	Worker $w_i$
n	The number of workers
W	A set of workers, $W = \{w_1, w_2, \cdots, w_n\}$
$\mu_i$	The contact frequency between $S$ and $w_i$
$\frac{1}{\mu_i}$	The inter-meeting time between $S$ and $w_i$
$\Lambda$	A set of contact frequencies, $\Lambda$
	$\{\mu_1,\mu_2,\cdots,\mu_n\}$
$\lambda$	The task generation rate
$\frac{1}{\lambda}$	The inter-generating times of tasks
$h_{j}$	Human task $h_j$
$ au_j$	The workload of task $h_j$
$D_j$	The deadline of task $h_j$
$H_{all}$	The set of all the human tasks
H	The set of all the generated tasks
$Q_S$	The server $S$ 's task queue
$Q_i$	The worker $w_i$ 's task queue
$B_S, B_i$	The buffer sizes of $Q_S$ and $Q_i$
$\tilde{Q}_i$	The estimated queue state of worker $w_i$
$J_i$	A set of processed tasks of $w_i$
t	A time step
T	The maximal time step
$d(h_j)$	The delay of task $h_j$
$c(h_j)$	The indicator function of task $h_j$
C(H)	The completion rate of task set $H$
RT(.,.)	Expected remaining time

- The task assignment delay, denoted by d<sub>a</sub>, is defined as the time elapsed in order for task h<sub>j</sub> to be assigned to any worker, say w<sub>i</sub>, since it has been issued. The task assignment delay is the sum of the queuing delay in S's task queue and the elapsed time since S meets w<sub>i</sub>, both of which depend on the contact frequencies Λ and the queue's state of w<sub>i</sub>. Note that the number of tasks polled from S's queue depends on the capacity of w<sub>i</sub> (i.e., w<sub>i</sub>'s queue's state).
- 2) The task processing delay, denoted by  $d_p$ , is defined as the required time for worker  $w_i$  to process tasks  $h_j$  since  $w_i$  receives  $h_j$ . The processing delay depends on the amount of time  $h_j$  is in  $w_i$ 's task queue and its workload  $\tau_j$ .
- 3) The task collection delay, denoted by d<sub>c</sub>, is defined as the required time for server S to collect processed task h<sub>j</sub> from worker w<sub>i</sub>, which depends on the contact frequency between S and w<sub>i</sub>, i.e., µ<sub>i</sub>.

Therefore, the delay,  $d(h_j)$ , is defined by Equation 2.

$$d(h_j) = d_a(h_j) + d_p(h_j) + d_c(h_j)$$
(2)

Since each task has its deadline  $D_j$ , only the tasks with  $d(h_j) + t_j \leq D_j$  are essential. Here,  $t_j$  is the time step at which task  $h_j$  was generated. Thus, we define the *essential delay*, denoted by  $d(h_j)$ , as shown in Equation 3.

$$\hat{d}(h_j) = \begin{cases} d(h_j) & \text{if } d(h_j) + t_j \le D_j \\ D_j - t_j & \text{otherwise} \end{cases}$$
(3)

#### 3.3.2 Completion Rate

If task  $h_j$  is processed and collected by its deadline, i.e.,  $d(h_j) + t_j \leq D_j$ , then  $h_j$  is said to be *completed*. Let  $c(h_j)$  be the indicator of task  $h_j$ , which equals to 1 if  $h_j$  is completed by  $D_j$  and 0 otherwise. Let  $H \subseteq H_{all}$  be the set of tasks issued at server S and  $\hat{H}$  be the set of completed tasks. We define the *task completion rate*, denoted by C(H), as the ratio between the number of completed tasks and the number of issued tasks as formulated by Equation 4.

$$C(H) = \frac{|\hat{H}|}{|H|} = \frac{\sum_{\forall h_j \in H} c(h_j)}{|H|}$$
(4)

#### 3.3.3 The Problem Definition

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The most important metric in task assignment is the completion rate. Thus, we define the real-time task assignment problem for RT-MCS by Definition 2.

**Definition 2 (Real-time Task Assignment Problem)** The goal of the real-time task assignment problem is to maximize the completion rate C while keeping the essential delay  $\hat{d}(h_j)$  of each task  $h_j$  as small as possible.

# 3.4 Research Challenges

The real-time task assignment problem is a new class of task assignment problems for MCS, and we are facing new research challenges listed as follows.

- **Challenge 1:** Most of the existing task assignment algorithms are batch-based, where the server (also called the requester) assigns a given set of tasks to a crowd of workers and an episode has a time bound. In other words, the task assignment strategy can be derived with a complete model of an MCS, i.e., the server knows the number of tasks, the workload of each task, the contact frequency of each worker, and so on. On the contrary, tasks may or may not be generated at each time step in RT-MCS, and the episode is continuous. In this case, the server must seek to find a better task assignment strategy with incomplete knowledge of the task set. These differences force us to take a different design approach from the existing ones. Therefore, the first challenge is how to integrate not only contact frequencies but also task generation rate into algorithm designs.
- **Challenge 2:** In RT-MCS, at every contact with a worker, the server decides whether or not to assign tasks to the worker depending on many factors, e.g., the workload as well as deadline of tasks, the contact frequency, and the worker's queue status. However, the worker's capacity is time-varying, which affects the processing delay and contact delay. Therefore, the second challenge is how to model the time-varying state of each worker to predict the expected processing delay and contact delay toward deriving the closed-form solutions of task completion probability and delay.
- Challenge 3: When too many tasks are generated with respect to the capacity of an MCS, the newly generated tasks cannot be completed within their deadlines with a high probability. The state of such a situation is called the *busy* state; otherwise, an MCS is said to be in the *not-busy* state. The critical condition is extremely important for fundamental understanding of the performance bound of an MCS. Therefore, the third challenge is to discover the

critical condition of MCS's busy state based on the system parameters.

While some task assignment algorithms consider not only task completion rates and delay but also expertise and reputation of workers, we exclude such considerations from this paper. Our RT-MCS is built upon an opportunistic network, where the contact events among the requester and workers are opportunistic, i.e., the opportunities that the requester can assign tasks to workers are limited. Therefore, we emphasize the network aspect of the task assignment particularly arisen in opportunistic networks without considering the expertise/reputation of workers.

# 4 REAL-TIME TASK ASSIGNMENT ALGORITHM

# 4.1 Overview

In this section, the real-time task assignment (RTA) algorithm is proposed, in which tasks are randomly generated according to the Poisson distribution and server S dynamically assigns these tasks to a crowd of workers at contacts.

First, the expected optimal assignment is introduced which defines the best worker to process task  $h_j$ . Here, the best worker refers to the worker with the highest probability of processing task  $h_j$  and returning the processed task to server S by deadline  $D_j$ . To this end, we will introduce the concept of the expected remaining time, and then maximizing the expected remaining time is equivalent to maximizing the completion probability.

In reality, the optimal assignment is unfeasible due to many factors. Thus, we will design a greedy-based algorithm that determines the best worker based on server S's state and worker  $w_i$ 's state for all  $w_i \in W$  by approximating the expected remaining time.

#### 4.2 Expected Optimal Task Assignment

In this section, the expected optimal task assignment, which maximizes the completion rate, is formulated. Note that the expected optimal task assignment differs from that of the batch-based task assignment problem in the sense that the optimal assignment defines the best worker, say  $w^*$ , who can process a given task,  $h_i$ , with the highest probability among all the workers.

Let  $RT(w_i, h_j)$  be the remaining time after server S collects processed task  $h_j$  from worker  $w_i$ , which is defined by Equation 5.

$$RT(w_i, h_j) = D_j - t - d_a(h_j) - d_p(h_j) - d_c(h_j)$$
(5)

Let  $W_c(t)$  be the set of workers that server S has contact with at time step t. For simplicity, we assume that task  $h_j$  is generated at time step t = 0. Assume that task  $h_j$  is located at the head of server S's queue  $Q_S$ , and worker  $w_i$  has no task in her task queue, i.e.,  $Q_i = \emptyset$ . Such conditions can be met if  $|W| = \infty$  (i.e., there will be at least one worker with no task in her task queue) and  $|W_c(t)| = \infty$ . That is, all the tasks in the queue are immediately assigned to the workers in  $W_c(t)$ . As a result, there will be no queue delay at the server's queue  $Q_S$ , and  $d_a(h_j)$  is dominated by the inter-meeting time. Thus,  $RT(w_i, h_j)$  is bounded from above by Equation 6.

$$RT(w_i, h_t) \leq \begin{cases} D_j - \tau_j - \frac{1}{\mu_i} & \text{if } w_i \in W_c(t) \\ D_j - \tau_j - \frac{2}{\mu_i} & \text{otherwise} \end{cases}$$
(6)

We will show that minimizing the delay of task  $h_j$  (i.e., maximizing the remaining time) is equivalent to maximizing

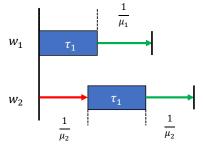


Fig. 3. An example of optimal task assignment.

the completion probability of  $h_j$ . Let  $c(w_i, h_j)$  be the indicator function that returns 1 if task  $h_j$  is completed by worker  $w_i$  and collected by server S by deadline  $D_j$ , and 0 otherwise. We may derive Theorem 1.

**Theorem 1**  $\Pr[c(w_i, h_j) = 1] > \Pr[c(w_k, h_j) = 1]$  for all  $w_k \in W \setminus \{w_i\}$ , if and only if  $RT(w_i, h_j) > RT(w_k, h_j)$  holds.

**Proof:** The probability of  $c(w_i, h_j) = 1$  at a particular time instance t is formulated by Equation 7.

$$\Pr[C(w_i, h_j) = 1] = 1 - \exp\left[-\mu_i \left(RT(w_i, h_j) + \frac{1}{\mu_i}\right)\right]$$
(7)  
=  $1 - \frac{1}{\exp\left[\mu_i RT(w_i, h_j) + 1\right]}$ (8)

Hence,  $Pr[c(w_i, h_j) = 1]$  is monotonically increased when  $RT(w_i, h_j)$  increases. Therefore, the above claim must be true.

The optimal assignment of  $h_j$  is defined by the worker that maximizes  $RT(w_i, h_j)$  for all  $w_i \in W$  by Definition 3.

**Definition 3** The optimal assignment of  $h_j$  is defined by worker  $w^*$ , such that  $w^* = \underset{\forall w_i \in W}{\operatorname{argmax}} RT(w_i, h_j).$ 

**Example of the optimal assignment** Figure 3 shows an example of the optimal task assignment. Consider that there are two workers,  $w_1$  and  $w_2$ , whose expected inter-meeting times are  $\frac{1}{\mu_1} = 40$  and  $\frac{1}{\mu_2} = 30$ , respectively. Assume that task  $h_1$  with  $\tau_1 = 30$  and  $D_1 = 200$  is issued at t = 0. Server S has a contact with  $w_1$  at t = 10, and task  $h_1$  is at the head of  $Q_S$ . If server S will determine which of  $w_1$  and  $w_2$  is the best worker to assign  $h_1$  to, according to Equation 5, we can deduce  $RT(w_1, h_1) = 200 - 10 - 30 - 40 = 120$  and  $RT(w_2, h_1) = 200 - 10 - 30 - 30 = 100$ . Hence, argmax  $RT(w_k, h_1) = w_1$ , and worker  $w_1$  is the best worker  $w_k \in \{w_1, w_2\}$  for assigning task  $h_1$  to.

#### 4.3 Expected Delay

The key to identifying the best worker for processing each task is to approximate the expected remaining time in which the delay of tasks must be estimated. The remaining time when worker  $w_i$  processes task  $h_j$  is computed by  $RT(w_i, h_j) =$  $D_j - d_a(h_j) - d_p(h_j) - d_c(h_j)$ . However, all three kinds of delays involve random variables. Among them, the task collection delay  $d_c(h_j)$  can be easily estimated by  $\frac{1}{\mu_i}$ .

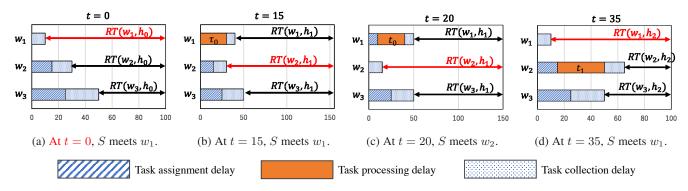


Fig. 4. Example of the real-time task assignment algorithm.

For the assignment delay and processing delay, we will estimate  $d_a(h_j)$  and  $d_p(h_j)$  as elaborated on the subsequent subsections.

#### 4.3.1 Expected Assignment Delay

For server S to assign task  $h_j$  to a worker, the task must be at the head of her task queue,  $Q_S$ . Thus, the remaining time toward the deadline when  $h_j$  moves to the head of  $Q_S$  will be  $D_j - t$ , where the t represents the current time step. Recall that  $W_c(t)$  denotes a set of workers who are in contact with server S at time step t. If  $w_i \in W_c(t)$ , there will be no assignment delay for server S to assign  $h_j$  to  $w_i$ . Otherwise, it will take  $\frac{1}{\mu_i}$  on average. Therefore, the assignment delay,  $d_a(h_j)$ , can be approximated by Equation 9.

$$d_a(h_j) \approx \begin{cases} 0 & \text{if } w_i \in W_c(t) \\ \frac{1}{\mu_i} & \text{otherwise} \end{cases}$$
(9)

#### 4.3.2 Expected Processing Delay

For worker  $w_i$  and task  $h_j$ , the expected processing time of  $h_j$  is defined by the sum of the workload of the tasks that worker  $w_i$ currently has in her task queue, denoted by  $Q_i$ , and the workload of  $h_j$ . However, server S does not have direct access to  $Q_i$ . Hence, we define the estimated queue state of worker  $w_i$  at time step t by  $\tilde{Q}_i$ . Thus, processing delay  $d_p(h_j)$  can be estimated by Equation 10.

$$d_p(h_j) \approx \sum_{\forall h_k \in \tilde{Q}_i} \tau_k + \tau_j \tag{10}$$

#### 4.3.3 Expected Remaining Time

The expected remaining time of  $h_j$  when processed by worker  $w_i$  is approximated by Equation 11.

$$RT(w_i, h_j) = D_j - t - d_a(h_j) - d_p(h_j) - d_c(h_j)$$

$$\approx \begin{cases} D_j - t - \left(\sum_{\forall h_k \in \bar{Q}_i} \tau_k + \tau_j\right) - \frac{1}{\mu_i} & \text{if } w_i \in W_c(t) \\ D_j - t - \left(\sum_{\forall h_k \in \bar{Q}_i} \tau_k + \tau_j\right) - \frac{2}{\mu_i} & \text{otherwise} \end{cases}$$

$$(11)$$

# 4.4 RTA Algorithm

The input to the RTA algorithm includes server S, a set of workers W, a set of human tasks  $H_{all}$ , a set of contact frequencies  $\Lambda$ ,

and a task generation rate  $\lambda$ . In addition to these parameters, the server S's local variables include  $Q_S$  and  $\tilde{Q}_i$  for all  $w_i \in W$ , whose sizes are bounded by  $B_S$  and  $B_{max}$ , respectively. On the contrary, worker  $w_i$  has two local variables,  $Q_i$  and  $J_i$ , both of which are bounded by  $B_i = B_{max}$  for all  $w_i \in W$ . Here,  $J_i$  is the set of tasks completed by  $w_i$ .

The pseudocode of RTA is shown in Algorithm 1. The server S's task queue  $Q_S$ , the estimated worker's state  $\tilde{Q}_i$ , the worker  $w_i$ 's task queue  $Q_i$ , and the worker  $w_i$ 's processed task set  $J_i$  for all  $w_i \in W$  are initialized as empty sets. At each time step, a new task is generated by the Poisson distribution with parameter  $\lambda$ , which is written as  $h \leftarrow_{Poisson} H_{all}$ . Then, the new task h is enqueued to  $Q_S$ .

Upon having contact with worker  $w_i$  at time step t, server S runs the task assignment decision as shown in lines 7 to 16. Server S peeks the task at the head of  $Q_S$ , say  $h_j$ . Then, server S approximates the best worker for processing tasks  $h_j$  by  $w^* = \arg \max RT(w_k, h_j)$ , where  $\hat{W}$  is a set of available workers with  $\forall w_k \in \hat{W}$ 

their task queue not being full, i.e.,  $\hat{W} \subseteq W$  such that  $0 \leq |\hat{Q}_i| < B_i$  for all  $w_i \in \hat{W}$ . If  $w^* = w_i$ , then the contacted worker  $w_i$  is the best. In this case, server S assigns  $h_j$  to  $w_i$  and adds  $h_j$  to its local variable  $\tilde{Q}_i$ . At the worker side, the assigned task is enqueued to  $w_i$ 's task queue,  $Q_i$ . If worker  $w_i$  is in the idle state, she will switch to the processing state. Otherwise, server S skips this assignment since  $w_i$  is not the best one. Should the deadline of a task expire, i.e.,  $t > D_j$  for  $h_j$ , then task  $h_j$  is dropped from  $Q_S$  (and from  $\tilde{Q}_i$  if necessary).

The worker's processes are shown in lines 17 to 22. At each step, worker  $w_i$  processes task  $h_j$  at the head of  $Q_i$ , which will take  $\tau_j$  time steps. When  $h_j$  finishes task processing,  $h_j$  is removed from  $Q_i$  and added to  $J_i$ . Note that  $J_i$  never overflows, since  $Q_j$  and  $J_i$  are of the same length. If  $Q_i$  becomes empty, then  $w_i$  goes to the idle state. Otherwise, it will stay in the processing state.

Upon having contact with server S, worker  $w_i$  returns the processed tasks to server S. The completed tasks are removed from  $J_i$ . At the server side, the completed tasks are removed from  $\tilde{Q}_i$ . Should the deadline of task  $h_j$  expire, i.e.,  $D_j \ge t$ , then task  $h_j$  will be dropped from  $Q_i$  or  $J_i$ .

**Example of the real-time task assignment algorithm** Figure 4 shows an example of how server S assigns tasks by RTA. In this example, there are three workers,  $w_1, w_2$ , and  $w_3$ , whose inter-meeting times  $\frac{1}{\mu_1}, \frac{1}{\mu_2}$ , and  $\frac{1}{\mu_3}$  are set to be 10, 15, and 25, respectively. Assume that server S has three tasks in its queue,

# Algorithm 1 RTA( $S, W, \Lambda, \lambda, H_{all}$ )

1: /\* Initialization \*/ 2: Server S initializes  $Q_s \leftarrow \emptyset$  and  $Q_i \leftarrow \emptyset$  for  $1 \le i \le n$ . 3: Worker  $w_i$  initializes  $Q_i, J_i \leftarrow \emptyset$  for  $1 \le i \le n$ . 4: /\* Task generation at server S \*/ 5:  $h \leftarrow_{Poisson} H_{all}$ . 6: h is enqueued to  $Q_S$ . 7: /\* Task assignment : server S meets with worker  $w_i^*$ / 8: Peek  $h_i$  at the head of  $Q_S$ . 9:  $w^* \leftarrow \operatorname{argmax} R(w_i, h_j).$  $\forall w_i \in W$ 10: if  $w^* = w_i$  and  $|Q_i| < B_{max}$  then S assigns  $h_i$  to  $w_i$  and adds  $h_i$  to  $Q_i$ 11:  $w_i$  enqueue  $h_j$  to  $Q_i$ . 12: if  $w_i$  is in the idle state then 13:  $w_i$  goes to the processing state. 14: 15: else S does not assign  $h_j$  to  $w_i$ . 16: 17: /\* Task processing at worker  $w_i$  \*/ 18:  $w_i$  processes  $h_j$  at the head of  $Q_i$ . 19: if  $w_i$  finishes processing  $h_i$  then 20:  $w_i$  removes  $h_j$  from  $Q_i$  and adds it to  $J_i$ . 21: if  $Q_i = \emptyset$  then  $w_i$  goes to the idle state. 22: 23: /\* Task collection : server S meets with worker  $w_i$  \*/ 24: if  $J_i$  is not empty then S collects all the tasks in  $J_i$  from  $w_i$ . 25:  $w_i$  initializes  $J_i \leftarrow \emptyset$ . 26: 27: /\* Handling the tasks with missed deadline \*/ 28: if there exists  $h_j$  such that  $t \ge D_j$  in  $Q_S$  then  $h_i$  is dropped from  $Q_S$ . 29: 30: else if there exists  $h_j$  such that  $t \ge D_j$  in  $Q_i$  (or  $J_i$ ) then

31:  $h_j$  is dropped from  $Q_i$  (or  $J_i$ ) and  $Q_i$ .

say  $Q_S = [h_0, h_1, h_2]$  at time step t = 0. The workload and deadline of these tasks are set to be  $\tau_0 = 30, D_0 = 100,$  $au_1 ~=~ 20, ~ D_1 ~=~ 170, ~ au_2 ~=~ 25, ~ {\rm and} ~ D_2 ~=~ 135.$  At the beginning, each worker has no task in her queue, i.e.,  $Q_i = \emptyset$ for  $1 \leq i \leq 3$ . Assume that server S meets with  $w_1$  at t = 0. Server S computes the expected remaining time for each worker and obtains  $RT(w_1, h_0) = 90, RT(w_2, h_0) = 70$ , and  $RT(w_3, h_0) = 50$ , as shown in Figure 4 (a). Since  $RT(w_1, h_0)$ is larger than the others, server S will assign  $h_0$  to  $w_1$ . Then, worker  $w_1$  starts processing task  $h_0$ . Consider that server S meets worker  $w_1$  again at t = 15. The state of task assignment is as shown in Figure 4 (b). At this moment, the expected remaining time will be  $RT(w_1, h_1) = 115$ ,  $RT(w_2, h_1) = 125$ , and  $RT(w_3, h_1) = 105$ , respectively. At t = 15, worker  $w_1$  has not finished task  $h_0$ , and as a result, worker  $w_1$  is not the best worker for processing task  $h_1$ . In fact, assigning tasks to  $w_2$  results in the largest remaining time. Hence, server S skips this contact event with worker  $w_1$ . At t = 20, S meets  $w_2$ , S computes the remaining time of each worker and obtains  $RT(w_1, h_1) = 100$ ,  $RT(w_2, h_1) = 135$ , and  $RT(w_3, h_1) = 100$ , as shown in Figure 4 (c). Server S assigns task  $h_1$  to worker  $w_2$ , because  $RT(w_2, h_1)$  has the largest value among the other remaining times. After this, assume that server S has a contact with worker  $w_1$  at t = 35. At this moment, worker  $w_1$  is supposed to finish task  $h_0$  at time step 30, since the task processing of  $h_0$  starts at time step 0 and workload  $\tau_0 = 30$ . Thus, worker  $w_1$  returns processed task  $h_0$  to server, and worker  $w_1$  has no tasks in her

# 5 ANALYSIS OF REAL-TIME TASK ASSIGNMENT

In this section, we first derive the critical condition to categorize the state of RT-MCS into either the *busy* state or *not-busy* state. If the RT-MCS is in the busy state, newly created tasks will not be completed by their deadline with a high probability. Then, we will model the expected completion probability of tasks and the expected delay of completed tasks.

#### 5.1 Critical Condition

Let  $\bar{\mu}$ ,  $\bar{\tau}$ , and  $\bar{D}$  be the average contact frequency of workers, the average workload of tasks, and the average deadline of tasks, respectively. The expected number of unprocessed tasks that a worker has, denoted by  $N(\bar{\tau})$ , is formulated as follows.

$$N(\bar{\tau}) = \frac{(\bar{\tau} + \frac{1}{\bar{\mu}}) \cdot \lambda}{n} \tag{12}$$

Recall that the delay of task  $h_j$  is the sum of the assignment delay  $d_a(h_j)$ , processing delay  $d_p(h_j)$ , and collection delay  $d_c(h_j)$ . From Equation 12, the expected processing delay of an arbitrary task, denoted by  $\tilde{d}_p$ , is derived as follows.

$$\hat{d}_p = (N(\bar{\tau}) + 1) \cdot \bar{\tau} \tag{13}$$

We introduce the effective contact frequency of an unspecified worker, denoted by  $\hat{\mu}$ , which incorporates the contact frequency and the expected workload of each worker, as follows.

$$\hat{\mu} = \frac{1}{\frac{1}{\bar{\mu}} + (\tilde{d}_p - \bar{\tau})}$$
(14)

Let  $\rho$  be the utilization of a worker's task queue. Since the frequency of contact with any of n workers can be obtained by  $n \cdot \overline{\mu'}$ , the utilization of a task queue is formulated by Equation 15.

$$\rho = \frac{\lambda}{n \cdot \hat{\mu}} \tag{15}$$

Let d be the delay of a newly created task, which can be estimated by the sum of assignment, processing, and collection delays, as shown in Equation 16.

$$\tilde{d} = \frac{1}{\hat{\mu}} + (N(\bar{\tau}) + \frac{1}{n}) \cdot \bar{\tau} + \frac{1}{\bar{\mu}}$$
(16)

The critical condition can be defined by Definition 4.

**Definition 4 (Critical Condition)** *RT-MCS is said to be in the busy state if Equation 17 holds, and in the not-busy state otherwise.* 

$$\rho > 1 - \frac{1}{n \cdot \hat{\mu} \cdot (\bar{D} - \tilde{d})} \tag{17}$$

# 5.2 Completion Probability Analysis

The completion probability is defined as the probability that unspecified task h is completed within its deadline. Recall that c(h) is the indicator function that returns 1 if h is completed by its deadline and 0 otherwise. We will approximate  $\Pr[c(h) = 1]$ . Using the expected effective contact frequency of a worker, the expected queuing delay in the not-busy state is computed based on the queuing theory as follows.

$$\tilde{d}_a = \frac{1}{n \cdot \hat{\mu} - \lambda} \tag{18}$$

Then, the expected completion probability of a task is formulated by Equation 19.

$$\Pr[c(h) = 1] = \int_{0}^{\bar{D} - \tilde{d}_{a} - \tilde{d}_{p}} \bar{\mu} e^{-\bar{\mu}t} dt$$

$$= 1 - \exp[-\bar{\mu}(\bar{D} - \tilde{d}_{a} - \tilde{d}_{p})]$$
(19)

Here,  $\bar{D} - \tilde{d}_a - \tilde{d}_p$  is the remaining time for server S to collect processed task h from a worker.

# 5.2.2 Completion Probability Analysis in The Busy State

In the busy state, some tasks could be dropped. Let  $N'(\bar{\tau})$  be the size of a worker's task queue for the busy state. Since many tasks will be dropped from a worker's task queue,  $N'(\bar{\tau})$  is relatively small compared to  $N(\bar{\tau})$ . In addition, we define the expected processing delay and the expected effective contact frequency for the busy state, denoted by  $\tilde{d}'_p$  and  $\hat{\mu}'$ , respectively. These parameters can be estimated by Equations 20, 21, and 22.

$$N'(\bar{\tau}) = \begin{cases} N(\bar{\tau}) \cdot \frac{n \cdot \frac{1}{\bar{\tau}}}{\lambda} & \text{if } \lambda > \frac{n}{\bar{\tau}} \\ N(\bar{\tau}) & \text{otherwise} \end{cases}$$
(20)

$$\tilde{d}'_p = \left(N'(\bar{\tau}) + 1\right) \cdot \bar{\tau} \tag{21}$$

$$\hat{\mu'} = \frac{1}{\frac{1}{\bar{\mu}} + (\tilde{d}'_p - \bar{\tau})}$$
(22)

Using  $\hat{\mu'}$ , the task dropping rate at server S's task queue, denoted by  $r_S$ , can be formulated as follows.

$$r_{S} = \begin{cases} \frac{n \cdot \hat{\mu'}}{\lambda} & \text{if } \lambda \ge n \cdot \hat{\mu'} \\ 1 & \text{otherwise} \end{cases}$$
(23)

Then, the expected completion probability of tasks in the busy state can be derived by Equation 24.

$$\Pr[c(h) = 1] = r_S \int_0^{\bar{D} - (d'_p - \bar{\tau}) - \frac{1}{\bar{\mu}}} \hat{\mu'} e^{-\hat{\mu'}t} dt$$

$$= r_S (1 - \exp[-\hat{\mu'}(\bar{D} - (\tilde{d}'_p - \bar{\tau}) - \frac{1}{\bar{\mu}})])$$
(24)

Here,  $\bar{D} - (\tilde{d}'_p - \bar{\tau}) - \frac{1}{\bar{\mu}}$  indicates the remaining time for server S to assign task h to any worker.

# 5.3 Delay Analysis

The delay of a completed task is defined as the number of time steps for a task to be completed since it was generated. For the busy state, the delay of tasks may be greater than the duration of remaining until their deadline. As we define the essential delay in Equation 3, the delay of only the completed tasks are important. Thus, we will approximate the expected delay,  $\tilde{d}$ , of tasks for the not-busy state.

Recall that  $\tilde{d}$  is the sum of  $\tilde{d}_a$ ,  $\tilde{d}_p$ , and  $\tilde{d}_c$ . The assignment delay can be obtained from Equation 18 and the processing delay is formulated as  $(1 + \lfloor N(\bar{\tau}) \rfloor) \cdot \bar{\tau}$ . In addition, the collection delay is simply  $\frac{1}{\bar{\mu}}$ . Therefore, the expected delay of tasks can be formulated by Equation 25.

$$\tilde{d} = \tilde{d}_q + \tilde{d}_p + \tilde{d}_c$$
  
=  $\frac{1}{n \cdot \hat{\mu} - \lambda} + (1 + \lfloor N(\bar{\tau}) \rfloor) \cdot \bar{\tau} + \frac{1}{\bar{\mu}}$  (25)

The expected delay for the busy state is omitted, since the delay of a newly created task, say  $\hat{d}(h_j)$  of  $h_j$ , will be  $D_j$  with a high probability.

# 6 PERFORMANCE EVALUATION

To evaluate the proposed analysis model, simulation is conducted. The simulation settings are presented as follows.

#### 6.1 Simulation Configuration

In our simulations, a mobile crowdsourcing system consists of one server S and a set of n workers,  $W = \{w_1, w_2, \cdots, w_n\}$ , where n ranges from 5 to 60. The inter-meeting time between server S and each worker  $w_i$  ranges from 5 to 50 time steps, and its maximal variance is set to be  $0.5\bar{\mu}$ , where  $\bar{\mu}$  is the average contact frequency. Each task  $h_j$  is randomly generated according to the Poisson distribution with parameter  $\lambda$ . The inter-generating times of tasks  $1/\lambda$  ranges from 5 to 25 time steps. The task workload  $\tau_j$  ranges from 10 to 100 time steps and the deadline of task  $D_j$  ranges from 150 to 1050 time steps. The maximal variances of task workload and deadline are set to be  $0.5\bar{\tau}$  and  $0.5\bar{D}$ , where  $\bar{\tau}$  and  $\bar{D}$  are the average task workload and average duration until deadline, respectively.

Depending on the parameter setting, a mobile crowdsourcing system is either in the busy-state or not-busy-state. We will indicate such a critical condition for individual simulation results.

The probability distributions for contact frequencies and task generations are based on the observations in the works [32], [33]. In order to make our simulations as reasonable as possible, a various set of parameters are given to approximate the task completion rate and delays. In addition, the server can store a sufficiently large number of tasks in its hard disk, and thus, the queue length limitation is excluded from the consideration of our simulations.

Each simulation lasts 7000 time steps, which is sufficiently large as a continuous episode. For each set of parameters, 1000 simulation experiments are conducted and the average performance is computed.

As performance metrics, the completion rate and delay are considered. The former is defined as the ratio between the number of completed tasks collected by the server and the number of tasks generated at the server. The latter is defined as the number of time steps for a task to be collected by the server elapsed starting from the time step when the task was issued.

#### 6.2 Model Validations

Figures 5, 6, 7, 8, and 9 present the completion rate of tasks for both the busy and not-busy states. In these figures, each point illustrates the average completion rate of tasks, and the range represents the variations of the completion rate obtained by simulations.

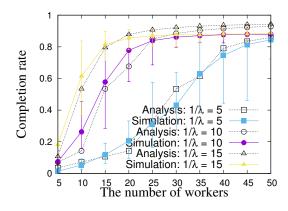


Fig. 5. The completion rate w.r.t. the number of workers.

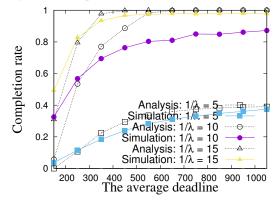


Fig. 7. The completion rate w.r.t. the average deadline.

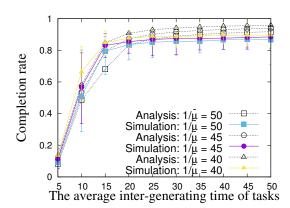


Fig. 9. The completion rate w.r.t. the inter-generating times of tasks.

Figure 5 shows the completion rate of tasks for different values of inter-generating times of tasks with respect to the number of workers. As can be seen in the figure, the completion rate increases in proportion to the number of workers because increasing the number of workers creates more opportunities for the server to assign tasks, and a set of workers can process tasks in parallel. Note that when  $\rho \ge 1$  (i.e.,  $n \le 35$  when  $\frac{1}{\lambda} = 5$ ,  $n \le 20$  when  $\frac{1}{\lambda} = 10$ , and  $n \le 10$  when  $\frac{1}{\lambda} = 15$ ), the completion rate is low because the server's queue will grow long, and many tasks will be dropped. For both the not-busy and busy states, the analytical results present the close approximation of the simulation results.

Figure 6 depicts the completion rate of tasks for different intergenerating time of tasks with respect to the average workload. It is intuitive that the completion rate decreases as the workload of a task increases. This is because the larger the workload, the more

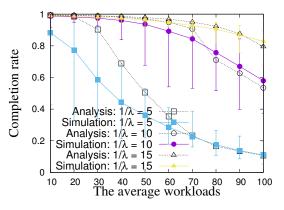


Fig. 6. The completion rate w.r.t. the average workloads.

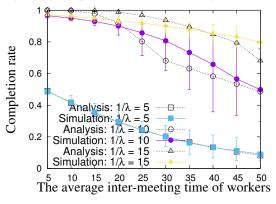


Fig. 8. The completion rate w.r.t. the average inter-meeting times of workers.

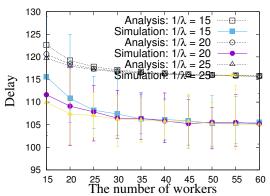


Fig. 10. The delay of completed tasks w.r.t. the number of workers.

time a worker takes to process that task. This implies that the total number of tasks that can be completed by the fixed number of workers decreases. Furthermore, there are significantly lower opportunities for the server to assign tasks to workers when the system is in the busy state (i.e.,  $\bar{\tau} \ge 30$  when  $\frac{1}{\lambda} = 5$  and  $\bar{\tau} \ge 80$  when  $\frac{1}{\lambda} = 10$ ). The analytical results present a similar trend as the simulation results for both the not-busy state and the busy state.

Figure 7 gives the completion rate of tasks for different intergenerating times of tasks with respect to the average deadline. As the average deadline of tasks increases, the completion rate increases. This is simply because workers will have sufficient time to process tasks when the deadline is long. When  $\frac{1}{\lambda} = 5$ , the system is extremely busy and many tasks have to wait at the server's queue before they are assigned to workers. Thus, the completion rate when  $\frac{1}{\lambda} = 5$  is much lower than the others

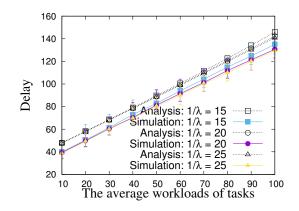
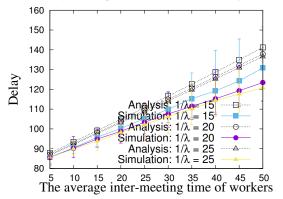


Fig. 11. The delay of completed tasks w.r.t. the average workloads.



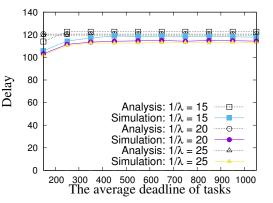


Fig. 12. The delay of completed tasks w.r.t. the average deadline.

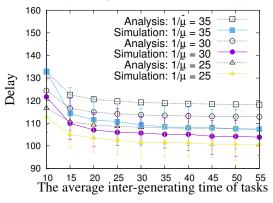


Fig. 13. The delay of completed tasks w.r.t. the average inter-meeting Fig. 14. The delay of completed tasks w.r.t. the inter-generating time of workers.

regardless of the deadlines. For both the not-busy and busy states, the analytical results present relatively close approximations of the simulation results.

Figure 8 shows the completion rate of tasks for different values of inter-generating times of tasks with respect to the average intermeeting times between the server and a worker. As can be seen in the figure, the completion rate decreases as the average intermeeting time of workers increases, since increasing the intermeeting time of workers reduces the opportunities for the server to assign tasks. As a result, many tasks must wait for a long time in the server's queue before they are assigned to workers. When  $\frac{1}{\lambda} = 5$  (i.e., the system is in the busy state), the completion rate of tasks is much lower than that of other cases. The analytical results present a similar trend as the simulation results for both the not-busy and busy states.

Figure 9 illustrates the completion rate of tasks for different average inter-meeting times between the server and a worker with respect to the inter-generating times of tasks. As the intergenerating times of tasks increases, the completion rate increases. This is because increasing the inter-generating times of tasks reduces the number of tasks issued at the server. When  $\frac{1}{\lambda_r} \leq 10$ , the system is in the busy state and the completion rate of tasks is much lower than that of the other cases. For both the not-busy and busy states, the analytical results present the close approximations of the simulation results.

Figures 10, 11, 12, 13, and 14 present the delay of completed tasks for the not-busy state. In these figures, each point depicts the average delay of completed tasks, and the range represents the variations of delay obtained by simulations.

Figure 10 shows the delay of completed tasks for different values of inter-generating times of tasks with respect to the number of workers. As shown in the figure, the delay of the completed tasks gradually decreases as the number of workers increases. This is because there are more opportunities for the server to assign tasks to workers when there are more workers in the system. However, when there exists a sufficient number of workers in the system, say 35, the delay remains mostly the same. When the system is in the not-busy state, the difference between analytical and simulation results is not that significant.

Figure 11 illustrates the delay of completed tasks for different values of inter-generating times of tasks with respect to the average workload of tasks. It is intuitive that the larger workload causes workers to take a longer time to process tasks. In other words, a fixed number of workers completes fewer tasks when the workload is large. In fact, as can be seen in the figure, the delay of the completed tasks increases in proportion to the average workload of tasks. The analytical results present the close approximation of the simulation results.

Figure 12 gives the delay of completed tasks for different values of inter-generating times of tasks with respect to the average deadline of tasks. The delay of completed tasks is rarely affected by the deadline except when  $\bar{D} \leq 250$ . Note that all the tasks that cannot be processed within the deadline are dropped. This indicates that only the quickly processed tasks are considered when the deadline is short, i.e., the delay is not normalized. As a result, the delay tends to be short when  $\bar{D} \leq 250$ . On the contrary, the delay remains mostly the same for  $\bar{D} \geq 300$ . As can be seen in the figure, our analytical results closely approximate the

simulation results even for the extreme cases, such as  $\overline{D} = 150$  and  $\overline{D} = 1050$ .

Figure 13 depicts the delay of completed tasks for different values of inter-generating times of tasks with respect to the average inter-meeting time between the server and a worker. The delay of completed tasks increases in proportion to the average inter-meeting time. According to the definition, a task is considered to be completed when it is assigned to a worker, processed by that worker, and then collected by the server. Thus, shorter intermeeting time between the server and each worker in the system will have a significant impact on the delay. The analytical results present the close approximation of the simulation results.

Figure 14 shows the delay of completed tasks of different average inter-meeting time between the server and a worker with respect to inter-generating times of tasks. When the value of intergenerating times of tasks increases, there will be a smaller number of tasks in the system and the assignment delay at the server, as well as the processing delay at the worker, will decrease. As a result, the delay of completed tasks gradually decreases as the inter-generating time of tasks increases. As presented in the figure, the proposed closed-form solution closely predicts the simulation results.

# 6.3 Comparisons with Existing Algorithms

In Figures from 15 to 24, the proposed RTA is compared with NTA [16] as an existing online task assignment algorithm. In order to compare RTA and batch-based algorithms, we introduce the task generation cycle. That is, a set of tasks are generated at the server every 100, 300, and 500 time steps according to a Poisson distribution. Each of these is denoted by Batch-100, Batch-300, and Batch-500, respectively. Note that the total number of tasks generated during the entire simulation execution is the same on average regardless of the task generation cycle, as long as the Poisson distribution parameter is the same. In addition, a cooldown period is introduced at the end of simulation, during which no task is generated, but the task processing still continues until all the issued tasks are completed or discarded.

Figures 15, 16, 17, 18, and 19 show the completion rates of different algorithms with respect to different parameter settings. The completion rates of RTA present the same trend as those of analyses. Our RTA always results in a higher completion rate compared with batch-based algorithms. As can be seen in the figures, Batch-100 presents a higher completion rate than Batch-300 and Batch-500. As a rule of thumb, the shorter task generation cycle leads to higher completion rates. This is because the queue delay at the server and workers will be long, when the task generation cycle is large. In contrast, tasks are generated in every time step in RT-MCS, and thus, RTA efficiently assigns tasks to workers.

Figures 20, 21, 22, 23, and 24 illustrate the delay of different algorithms with respect to different parameters. The delay of RTA in each figure presents the same trends as those of analyses. In addition, the proposed RTA results in shorter delay compared with the batch-based algorithms. For the batch-based algorithm, the shorter task generation cycle results in shorter delay except in the busy-state. For example, when the workload is 100, the intermeeting time is 50, or the number of workers is 5, the delay of Batch-500 is shorter than or mostly the same as that of Batch-300. This is because the delay is computed only for the completed tasks. As a result, only the tasks with smaller workload are most likely to be processed, which leads to the shorter delay.

#### 6.4 Discussion

From the performance evaluation, our completion analysis and delay models closely approximate the simulation results. For the completion rate, the simulation results indicate the expected trends as predicted by Equation 24. That is, the completion rate increases, when the number of workers, the average deadline, or the average inter-generation time of tasks increases; the completion rate decreases, when the average workload of tasks or the average intermeeting time of workers increases. For the delay, some parameters make larger impact and the others do not, since there is no exponential factor as shown in Equation 25. To be specific, the delay increases in proportion to the average workload of tasks or the average inter-meeting time of workers. On the contrary, the number of workers, the average deadline, and the average intergeneration time of tasks do not make much impact on the delay in the non-busy state. This is because the delay is bounded between the task workload and the deadline.

From the MCS service provider's and MCS client's perspectives, our approximate models can be used as follows. The expected task completion probability can be used for admission controls, i.e., the service provider can decide if new tasks generated at the server are accepted or not. The service provider can tell the expected task delay for the MCS client, when she/he outsources new tasks. The critical conditions for the busy and non-busy states prompt the service provider to smarter actions, e.g., more incentives are given to workers when the system is in the busy state.

# 7 CONCLUSION

In this paper, we first introduce the real-time task assignment problem for opportunistic network-based MCS, for which the goal is to maximize completion rate while keeping the delay as short as possible. Then, a generic real-time task assignment algorithm is proposed, where randomly generated tasks are assigned to a crowd of workers at a contact event based on the greedy strategy. The optimal assignment strategy is approximated by estimating the expected remaining time. Then, we build closed form approximation solutions for the completion rate as well as delay in order to illuminate the fundamental performance issues of the real-time task assignment in MCS. The computer simulations demonstrate that our analytical models provide close approximations of the simulation results.

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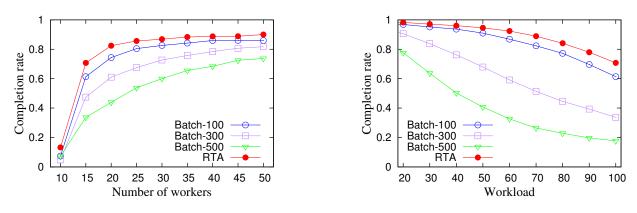


Fig. 15. The completion rate of different algorithms w.r.t. the number Fig. 16. The completion rate of different algorithms of workers. w.r.t. the average workloads.

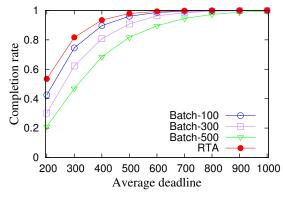


Fig. 17. The completion rate of different algorithms w.r.t. the average deadline.

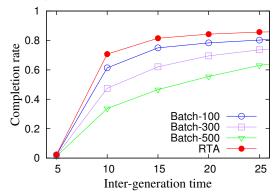


Fig. 19. The completion rate of different algorithms w.r.t. the inter-generating times of tasks.

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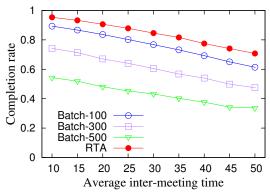


Fig. 18. The completion rate of different algorithms w.r.t. the average inter-meeting times of workers.

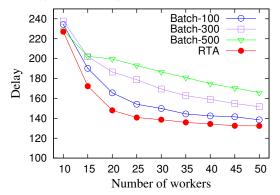


Fig. 20. The delay of completed tasks of different algorithms w.r.t. the number of workers.

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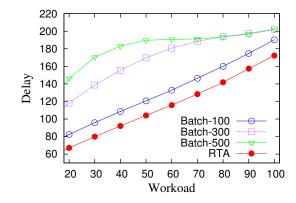


Fig. 21. The delay of completed tasks of different algorithms w.r.t. the average workloads.

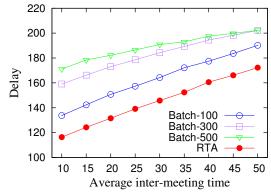


Fig. 23. The delay of completed tasks of different algorithms w.r.t. the average inter-meeting time of workers.

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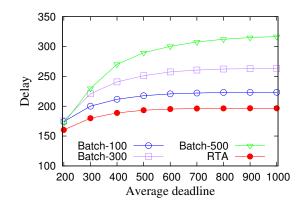


Fig. 22. The delay of completed tasks of different algorithms w.r.t. the average deadline.

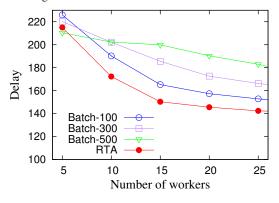


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