Algorithmic Crowdsourcing and Applications in the Big Data Era

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Road Map



 \circ Introduction

- Mechanical Turk
- Sample Applications
- Algorithmic Paradigms



- Challenges and Opportunities
- Conclusion



Big data era What and why Basic components Motivation examples

INTRODUCTION

How Much Data?

- Facebook: 40 B photos; 30 B pieces of content shared every month
- WeChat: 846 M users and 20 B messages per day
- Global Internet traffic: quadrupled from 2010 to 2015, reaching 966 EB (10¹⁸) per year

(The total amount of human knowledge since the dawn of man until 2003 equals 5 EB)



640K ought to be enough for anybody.

Big Data Era

- "In information technology, big data consists of datasets that grow so large that they become awkward to work with using on-hand database management tools."
- Computers are not efficient in processing or creating certain things: pattern recognition, complex communication, and ideation.



What is Crowdsourcing?

- Coordinating a crowd (a large group of people online) to do microwork (small jobs) that solves problems (that software or one user cannot easily do)
- Crowdsourcing: crowd + outsourcing (through Internet)



• Amazon's Mechanical Turk and CrowdFlower

The Benefits of Crowdsourcing

Performance

- Inexpensive and fast
- The whole is greater than the sum of its parts
- Human Processing Unit (HPU)
 - More effective than CPU (for some apps)
 - Verification and validation: Image labeling
 - Interpretation and analysis: language translation
 - Surveys: Social network survey
- Widespread adoption in business (85% of the top global brands, according to eYeka)

Basic Components

- Requesters
 - People who submit jobs (microwork)
 - Human Intelligence Tasks (HITs)
- Workers
 - People who work on the submitted jobs
- Platform
 - Job management

Amazon Mechanical Turk (MTurk): 18th century chess playing robot with a human inside



History

- 1714: Longitude Prize: tried to find a way to measure a ship's longitudinal position
- 1884: 800 volunteers catalogued words to create Oxford English Dictionary
- 2001: Wikipedia: free-access, free content Internet encyclopedia
- 2005: Threadless.com, with members creating own design
- 2006: Howe and Robinson introduced the term in Wired
- 2008: Brabham published first scholarly work using the term

Help Find Jim Gray



Jim Gray, Turing Award winner, went missing with his sailboat outside San Francisco Bay in January 2007.

• Use satellite image to search for his sailboat.



Malaysia Airlines Flight MH 370





DigitalGlobe

 Crowdsourcing volunteers combed through satellite photos for Malaysia Airlines jet

March 11, 2014 (from CSU prof. email)

I just saw on our local Denver Fox news (KDVR.com) that a local company, DigitalGlobe, has reoriented their satellites to take high-res images in the area where the plane may have crashed. Crowdsourcing efforts are on to have people scan these images and find signs of debris. I was reminded of Jie Wu's talk earlier this month.

DARPA Network Challenges

WE HAVE A WINNER!

MIT RED BALLOON CHALLENGE TEAM







- Problem (2009): \$40,000 challenge award for the first team to find 10 balloons.
- MIT team won under 9 hours.
- Winning strategy
 - \$2,000 per balloon to the first person to send the correct location
 - \$1,000 to the person who invited the winner
 - \$500 to whoever invited the inviter
 - ... (or to charity) ...

Tag Challenges



- Problem (March 31, 2012): Find five suspects in Washington, D.C., New York, London, Stockholm, and Bratislava.
 - Winner from UCSD CrowdScanner: located 3 of the 5 suspects.
- Winning strategy: same as MIT. Also, recruiters of the first 2,000 eat gets \$1.

Washington DC



New York City



Bratislava



AI Could End Human Race (Stephen Hawking)

Stephen Hawking

 "Humans, who are limited by slow biological evolution, couldn't compete, and would be superseded."

Recent movies

Her (2014) & Ex-Machina (2015)







Smarter Than You Think



- Who is smarter
 - Human or computer?
- AI will redefine
 - What it means to be human
 Our Machine Masters
 NY Times, Oct. 31, 2014

- 1997 (Chess)
 - Kasparov vs. Deep Blue
- 1998
 - Kasparov vs. Topalov: 4:0
 - Kasparov + machine vs.Topalov + machine: 3:3
- 2005 (freestyle tournament)
 - Grand-master (>2,500)
 - Machine (Hydra)
 - Grand-master + machine
 - Amateurs (>1,500) + machine *
- 2016 (Go game)
 - AlphaGo vs. Lee Sedol: 4:1
 - AlphaGo vs. Jie Ke: 3:0 (May 2017)



Platform HIT Worker

MECHANICAL TURK



Qualifications

HITS Introduction | Dashboard | Status | Account Settings

Your Account

Mechanical Turk is a marketplace for work.

We give businesses and developers access to an on-demand, scalable workforce. Workers select from thousands of tasks and work whenever it's convenient.

293,089 HITs available. View them now.

Make Money by working on HITs

HITs - Human Intelligence Tasks - are individual tasks that you work on. Find HITs now.

As a Mechanical Turk Worker you:

- Can work from home
- Choose your own work hours
- Get paid for doing good work



Get Results from Mechanical Turk Workers

Ask workers to complete HITs - Human Intelligence Tasks - and get results using Mechanical Turk. Register Now

As a Mechanical Turk Requester you:

- Have access to a global, on-demand, 24 x 7 workforce
- Get thousands of HITs completed in minutes
- Pay only when you're satisfied with the results



- As a worker, make an average of \$0.05 per task
- Paid directly to Amazon account
- 130 M tasks posted (2009-2014) Ilin Univ.

- As requester, set up simple tasks for workers to complete
- Quality control is possible through MTurk services

Worker: Contract for a HIT

Artificial Artificial Intelligence	Your Account HITs Qualification	293,115 HITs available now
Al	HITS HITS Available To You HITS Assigned	l To You
Find HITs 💌 containing	that pay a	t least \$ 0.00 🔲 require Master Qualification 🔞

All HITs

1-10 of 1982	Results					
Sort by: HIT (Creation Date (newest first) 💌 🔞	Show all details Hi	de all details			1 <u>2 3 4 5</u> > <u>Next</u> >> <u>Last</u>
Copy Text from	n Coupon Image			Not Qualified	to work on this HIT (Why?)	View a HIT in this group
Requester:	Coupon Vision	HIT Expiration Date:	Jun 21, 2014 (51 weeks 2 days)	Reward:	\$0.08	
		Time Allotted:	10 minutes	HITs Available:	14	
Proofread OCR	L Data			<u>Ta</u>	ke Qualification test (Why?)	<u>View a HIT in this group</u>
Requester:	Brian Robertson	HIT Expiration Date:	Jul 3, 2013 (6 days 23 hours)	Reward:	\$0.30	
		Time Allotted:	2 hours	HITs Available:	2	
Get product codes and prices from receipt image (get bonuses for long receipts)						<u>View a HIT in this group</u>
Requester:	Shopping	HIT Expiration Date:	Jul 1, 2013 (4 days 23 hours)	Reward:	\$0.03	
		Time Allotted:	45 minutes	HITs Available:	2	
Click and provi	ide fast feedback B-US RHL-003			Not Qualified	to work on this HIT (Why?)	View a HIT in this group
Requester:	CrowdFlower	HIT Expiration Date:	Jul 3, 2013 (6 days 23 hours)	Reward:	\$0.01	
		Time Allotted:	30 minutes	HITs Available:	219	
Basic Caption I	Requirements					View a HIT in this group
Requester:	Redwood	HIT Expiration Date:	Jun 26, 2014 (52 weeks)	Reward:	\$0.02	
		Time Allotted:	15 minutes	HITs Available:	11	

Select a HIT By creation date, payment amount, time allotment

Worker: Reviewing a HIT

Timer: 00:00:00 of 10 minutes

Accept HIT

Want to work on this HIT? Want to see other HITs? Skip HIT

Total Earned: \$4.72 Total HITs Submitted: 7

Copy Text from Business Card Requester: Oscar Smith Qualifications Required: None

Reward: \$0.02 per HIT HITs Available: 39 Duration: 10 minutes



- Review the HIT before accepting
 - Shown full task, allotted time (10 minutes), reward amount (\$0.02)

Types of HITs

- Information Finding
 - Searching the web to answer a question
- Interpretation and Analysis
 - Interpreting web content
- Verification and Validation
 - Verifying and validating certain information
- Content Creation
 - Generating new content
- Content Access
 - Accessing web content
- Surveys
 - Taking appropriate action based on the survey result

Threadless



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My Challenges to Solve

Open (0)	Recommended						
		Title	Posted	Deadline	Award	Solvers	Profile completeness
4		Culturing Canine Heartworm TAGS: Chemistry Life Sciences	Jul 12 2017	Sep 10 2017 23:59 EDT	\$20,000 USD	23	Your profile is 79% complete Completeness Remaining
		Novel Approaches for Targeting an Orally-Administered Drug to the Liver TAGS: Chemistry Life Sciences	Jul 12 2017	Aug 11 2017 23:59 EDT	\$20,000 USD	68	
		Seeking New Use Cases for Rollable Display Screens TAGS: Business/Entrepreneurship Engineering/Design	Jun 29 2017	Aug 28 2017 23:59 EDT	\$10,000 USD	357	
		Seeking for a New Material to Increase Stiffness of Multilayered Cartonboard TAGS: Chemistry Engineering/Design Physical Sciences	Jun 22 2017	Aug 06 2017 23:59 EDT	\$20,000 USD	110	Complete my profile
							Featured Challenge

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Crowdflower



 $Work \ \text{mode} \ \ 100\% \ \text{accuracy} \ \ 1 \ \text{task completed} \ \ \$0.02 \ \text{per task}$

Give up 😡 0 Blog Help ▼ Nick ▼ 00:00

Imagine that you can talk to your phone's personal assistant while using the navigation app. You can ask the assistant to find places for you, get directions, and more. We programmed our computer to generate some navigation app requests for the assistant. Unfortunately, the computer's English is hard to understand. We need your help to improve it! Below is one of the computer-generated requests. Can you express the entire request in a natural English sentence?

Request:

find contact information and edit phone number

--> where contact information is for **Bob**

--> set phone number to **555-8374**

How would you say this in more natural English? Please provide 3 unique responses.

Response 1

Response 2

Response 3

Crowdflower



Quiz mode 7 of 10 to pass

Give up $\boxtimes \mathbf{0}$ Blog Help

Nick

00:00

Business Name: ANGEL GARAGE DOOR REPAIR MTN

Street Address: 1174 CASTRO ST # 201

City: MOUNTAIN VIEW

State: CA

Click here to Google the business

Can you find the official website for this business?

Yes

No

O Make sure this is not a directory site. Also make sure the business name matches!

Business Name: DAVIS HOMES INC

Street Address: 18800 CLARKE RD

City: PARKER

State: CO

Click here to Google the business

Can you find the official website for this business?

Yes

No

O Make sure this is not a directory site. Also make sure the business name matches!

iStock Photo

Photos Illustrations Video Audio	iStock by Getty Images	Your Board Pricing 占 Account
Q Find the perfect stock photos		°⊙ Photos ∨
	Browse stock photos and royalty-free images	
	Find the perfect stock photography from our collection of premium stock images	
rs au	Acad Millian	100 100 100 100 100 100 100 100 100 100



TopCoder

net topcoder	COI	MPETE LEARN	COMMUNITY		nick_l	boyd7
Challenges SRMs Search Challenges					Design 🔵 Development 🚺 Data Science 🌔	1 Filters
Open for registration			Sort by: Prize h	high to low 🔻	All Challenges	38
Cd Actian Vector - First 100 Setup challenge	\$ 10,000 Purse	Submission	<u>2</u> 187 🗋 100	16d 23:19h to register	Open for registration Ongoing challenges	22 16
		104 201 M to go			Open for review	0
cd Financial Machine Learning PoC	\$ 2,850	Submission	<u>2</u> 54 🗋 0	2d 19:18h	Upcoming challenges	0
TCO Ends Jul 17 IBM Watson	Purse	2d 19:19h to go	to register		Past challenges	
Wg OED Learning Library Mobile Application Design Challenge	\$ 2,750	Checkpoint	<u>62</u> 0	2d 16-18h	Get the RSS feed	
TCO Ends Jul 21	Purse	2d 16:17h to go		to register	About • Contact • Help • Privacy • Terms	Topcoder © 2017
cd Hercules C++ Fog App - Multi-location redirect support	\$ 2,250	Submission	<u>2</u> 33 🗋 0	2d 7:20h		
TCO Ends Jul 16 C C++	Purse	2d 7:21h to go		to register		
Cd XPrize Visioneers Native iOS App API Integration Part II	\$ 2,100	Submission	<u>2</u> 8 🗋 0			
TCO Challenge Ends Jul 19 Swift iOS	Purse	4d 16:31h to go		to register		
Wf GE - Future of Air & Surface System Management Software	\$ 2,000	Checkpoint	<u>27</u> 0	4d 18-13b		
TCO Wireframe Challenge Ends Jul 24	Purse	4d 18:19h to go		to register		⑦ Support

Major Types of Crowdsourcing

- Virtual labor markets (VLM) Platforms where users can complete work for monetary compensation (e.g., Amazon's Mturk)
- Tournament Crowdsourcing (TC) Also known as idea competitions, where only the best solution is compensated (e.g., Crowdflower and TopCoder)
- Open collaboration (OC) Typically do not offer monetary compensation, people are often prompted through social media with the opportunity to help out; like an open call to anyone (e.g., Wikipedia)



Galaxy Zoo Fine-grained Recognition

APPS: IMAGE PROCESSING

GalaxyZoo: Zooniverse

CLASSIFY	STORY	SCIENCE	GALAXY ZOO	DISCUSS	PROFILE	LANGUAGE
			Classify	UKIDSS Invert	Exam	ples Restart
			SHAPE Is the galaxy sid	mply smooth and ro	unded, with no sigr	n of a disk?
			Smooth	Feature	es or disk	Star or artifact

GalaxyZoo: Zooniverse



Fine-Grained Recognition: Tohme



K. Hara et al, "Tohme: Detecting Curb Ramps in Google Street View Using Crowdsourcing, Computer Vision, and Machine Learning," UIST 2014 Jilin Univ.



GWAP.com reCAPTCHA Crowdvoting (Crowdfunding and Crowdsearching)

APPS: COMMON SENSE KNOWLEDGE

GWAP.com: CMU

ESP GameLabeling images

Tag a TuneLabeling tunes



reCAPTCHA: CMU

RECAPTCHA



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- → PROTECT YOUR EMAIL
- → MY ACCOUNT
- ➡ RESOURCES: DOCS & PLUGINS

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- NEW See how accurate reCAPTCHA is at digitizing content!

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Crowdvoting in Social Networks

- Online voting
- Example
 - WeChat group
 - Social recognition as incentive
- Others
 - Crowdfunding
 - Crowdsearching





Software Engineering Online feedback Waze Crowdsensing (Smart city)

APPS: LARGE PROJECTS

Software Engineering

Issues/concerns

 Planning, scheduling, coordination, motivation, intellectual property

Some solutions

 Mturk and TopCoder use monetary rewards

Ke Mao et al., "A survey of the use of of crowdsourcing in software engineering," Journal of Systems and Software, 2017



Online Feedback

• Crowdsourcing facial responses to online videos



D. McDuff et al., "Crowdsourcing facial responses to online videos." *Proc. of Int'l Conf. on Affective Computing and Intelligent Interaction (ACII)*, 2015.

Waze as Mobile Crowdsourcing

Waze is the world's largest community-based traffic and navigation app.



Smartphone-based Crowdsensing

Smart city

Public information reposting

B. Guo et al, "FlierMeet: A Mobile Crowdsensing System for Corss-Space Public Info. Reposting, Tagging, and Sharing," IEEE TMC, Oct. 2015

Public transportation

Z. He et al, "High Quality Participant Recruitment in Vehicle-based Crowdsourcing using Predicatable Mobility," INFOCOM 2015

Indoor map construction

R. Gao et al, "Multi-story Indoor Floor Plan Reconstruction via Mobile Crowdsensing," IEEE TMC April 2016

Street view service

Y. Wu et al, "Photo Crowdsourcing for Area Coverage in Resource Constrained Environments, " INFOCOM 2017

Some challenges

Data redundancy

C. Meng et al, "Tackling the Redundancy and Sparsity in Crowd Sensing Applications," SenSys 2016

Trustfulness & Game

- G. Wang et al, "Defending Against Sybil Devices in Crowdsourced Mapping Services," MobiSys 2016
- T. Luo et al, "Crowdsourcing with Tullock Contests: a New Perspective," INFOCOM 2015

Online assignment

Y. Tong et al, "Online Mobile Micro-Task Allocation in Spatial Crowdsourcing," ICDE 2016

Incentive

H. Jin et al, "CENTURION: Incentivizing Multi-Requester Mobile Crowd Sensing," INFOCOM 2017



Sequential Iterative and Parallel Divide-and-Conquer and Aggregate

PARADIGMS

Sequential: Collaborative Workflow

Weak Bilinguals

Lexical translation (weak bilinguals or machine)
Assistive translation (strong bilinguals)
Refined sentences (monolinguals)

V. Ambati et al, "Collaborative Workflow for Crowdsourcing Translation," CSCW 2012

Iterative and Parallel

Iterative improve and vote



G. Little et al, "Exploring Iterative and Parallel Human Computation Processes," HCOMP 2010

Divide-and-Conquer and Aggregate

- Divide-and-Conquer and Aggregate
 - Decompose a problem statement and aggregate the results





Divide and Conquer

Aggregate

- Two special aggregates
 - Merge
 - Reduce



P. Minder et al, "Crowdlang - First Steps Towards Programmable Human Computers for General Computation," AAAI 2011.



Challenges Opportunities

CHALLENGES AND OPPORTUNITIES

Challenges

Each set has S/2 items	
r workers r	
Each set has S/10 items	
$\begin{array}{c c c c c c c c c c c c c c c c c c c $	

- Trade-offs: time, cost, and quality
 Max algorithm with human error (with a probability)
 Maximize quality (via redundancy) subject to cost and time
 - P. Venetis et al, "Max Algorithms in Crowdsourcing Environments," WWW 2012
 R. Kawajiri et al. "Steered Crowdsensing: Incentive Design Towards Quality-oriented Place-centric Crowdsensing", UBICOMP 2014
- Incentives: money, social recognition, and self esteem
 Platform-centric: a Stackelberg game
 User-centric: auction-based incentive mechanism
 - D. Yang et al, "Crowdsourcing to Smartphones: Incentive Mechanism Design for Mobil Phone Sensing," MobiCom 2012.

Challenges: HPU + CPU

CrowdDB:



M. Franklin et al, "CrowdDB: Answering Queries with Crowdsourcing," SIGMOD 2011 Jilin Univ.

CPU-assisted HPU



C. Gokhale etal, "Corleone: Hands-off Crowdsourcing for Entity Matching," SIGMOD 2014 Jilin Univ.

Opportunities



Beyond simple workflows
 Graph search
 Graph match

Beyond simple worker selection
 Dynamic procurement

Beyond independent workers
 Social networks

Beyond Simple Workflows

Blend of bottom-up and open process with topdown organization goals

Graph search (for macrowork)

- O Human-assisted graph search
- OBest sequence of questions with simple Y/N answers
- A. Parameswaran et al, "Human-Assisted Graph Search: It's Okay to Ask Questions," VLDB 2010

Graph match

- OPeople graph (who knows and/or communicates with whom)
- OPuzzle graph (ideas are compatible and can merge)
- Natural dynamic for people to merge their compatible ideas
- C. Brummitt et al, "Jigsaw Percolation: What Social Networks Can Collaboratively Solve a Puzzle," 2012

Beyond Simple Worker Selection

Dynamic Procurement (multi-armed bandit)

• A gambler facing a row of slot machines

 Which one to play, how many times, and in which order

 Each machine having a random reward from a fixed distribution

•Objective: maximizing the sum of rewards earned through a sequence of lever pulls



A. Badanidiyuru et al, "Bandits with Knapsacks: Dynamic Procurement for Crowdsourcing," 2013

Beyond Independent Workers

Social network of workers

Recruitment of workers through social ties

- Friends help friends
 - Response delay
 - Computation (by a friend)
 - Reply delay
- Water-filling



d: response + reply

M. Xiao, J. Wu, L. Huang, Y. Wang, and C. Liu, "Multi-task Assignment for Crowdsensing in Mobile Social Networks," INFOCOM 2015

Survey: recursive (gather through reduce)

Initial label is L = "2" (subtract L by 1 when forwarding this request to QQ friends)

 When L = 0, return the total number of QQ friends



- When L > 0, do the following:
 - Forward this request to all QQ friends
 - After receiving the first 10 replies, compute the average number of friends, and send them back to me

QQ: 200 million simultaneous anline users

Survey: recursive (gather through merge)

- Initial label is L = "2" (subtract L by 1 when forwarding this request to QQ friends)
- When L = 0, return the following:
 - Basic information (B)
 - Number of friends (N)
 - Timestamps (T)



- When L > 0, do the following:
 - Forward this request to all QQ friends
 - Pack the first 10 replies, together with your own information (B, N, T), and send them back to me



Summary Acknowledgements

CONCLUSION

Summary

- HPU as a new paradigm to complement the traditional CPU-based computing for big data
- Many un(der)explored algorithmic problems
 Social connections and proper training of workers
 - Workflow design
 - Cost-time-quality-uncertainty trade-offs
 - Incentive, gamification, and satisfaction mechanisms
 - Mobile crowdsourcing: energy consumption, communication cost, truthfulness, and privacy

Summary

Collective intelligence = networked brain + massively connected & intelligent machine

- Finding ways to race with the machine rather than racing against it
- MTurk as "artificial artificial intelligence" as a way for people to race with machine



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